

Pharmacy user guide

2022-2023 | University of Utah

Fast, easy and secure. The UnitedHealthcare website gives you the information you need to make the most of your pharmacy benefit.

United
Healthcare®

Benefits

- Prescription benefits are 90% of billed charges and are not subject to the deductible.
- Prescriptions for Diabetes and Contraceptives benefits are 100% of billed charges.
- Truvada and Generic Truvada for PREP benefits are 100% of billed charges after approval.



Claim submission

The student must submit the claim for reimbursement within 90 days of the prescription fill date. There is no limit to the amount that can be reimbursed. Submit your prescription claim online at UHCSR.com/MyAccount.

First, go to:

www.UHCSR.com and log into My Account. Select “Submit Claim” from the My Account dashboard.

From the Claims Submission tab select “Submit Claim” to open the online form.

Next, select the claim type: Prescription, Medical, Foreign or COVID At Home Test.

Complete the requested information and upload applicable documents, receipts, etc.

Submit the form.

After, the claim has been submitted it will be reviewed. If additional information is needed you will receive an email from UHCSR.

Once the claim has been processed access the “Claims Summary” tab to view the final details.

The screenshot shows the UnitedHealthcare StudentResources website dashboard. At the top, there is a navigation bar with the UnitedHealthcare logo, "StudentResources", and a "COVID-19 Updates" section. The main navigation menu includes Home, My Coverage, My Claims, My Benefits, Care Options, Messages, Action Center, and Need Assistance?. The dashboard is divided into several sections: My Claims/Balances (Claims Summary, Member Balances, Submit Claim, ID Card), My Benefits (Medical, Additional Benefits, 24/7 Crisis/Counseling Support), Care Options (Find Medical Provider/Estimate Cost, Find Mental Health Resources, Student Health Center, Telehealth Medical, Telehealth Mental Health, Pharmacy Locator, Not Sure Where To Go), Coverage Information, Enroll Dependent, PRA, and Need Assistance?. An "Explore More" button is located at the bottom right of the Care Options section.

Requirements

The only documentation required is the prescription receipt and the register receipt. We do not need copies of bank statements or cleared checks for proof of payment. If the student threw away the prescription receipt, we will also accept the prescription label or a prescription ledger from the pharmacy. The register receipt must match the information on the label or ledger for reimbursement.

UHEALTH OP PHARM
50 NORTH MEDICAL DR
SALT LAKE CITY, UT
801.581.2276

DESCRIPTION	QTY	UNIT PRICE	TOTAL PRICE
PRESCRIPTION 01 7360977746 FSA ELIG	1	\$71.22	\$71.22
SUBTOTAL		\$71.22	
TOTAL		\$71.22	
VISA		\$71.22	
CHANGE DUE		\$0.00	

Items = 1

Receipt #: 115820
Clerk: KAC - KIM
Register #: 1
Drawer #: 1
Date/Time: 11/19/2022 15:04:19

University of Utah Health
50 North Medical Dr.
Salt Lake City, UT 84132
Phone # 801.581.2276

Transaction Receipt

DATE: 11/19/2022 TIME: 15:04:19
*****5523 USD\$ 71.22
ENTRY METHOD: CHIP REF: 0149
APPLICATION LABEL: CHASE VISA
AID: A00000031050 TSI: E900
TVR: 0080009000
IAD: 0621204A0A003
CVM: SIGN

Cardholder Copy

470022 159302

THANK YOU!
WE APPRECIATE YOUR BUSINESS!

Cash register receipt

Prescription receipt

WAITING TA Promised: 11/18/22, 3:33 PM
ReadyFill Elig™

Taylor, John
1 CVS Way, Salt Lake City, UT 02899
DOB: 4/22 TEL: (401) 885-1234

Counsel - Prescription Schedule

Prescription Information

METOPROLOL TARTRATE 50 MG TAB
Common brand(s): Lopressor

Take 1 tablet twice a day

Important Information

- Take with or immediately after food.
- Take or use this exactly as directed. Do not skip doses or discontinue.
- May cause dizziness.
- May cause drowsiness. Alcohol intensifies effect. Use care using machines.

Receipt & Refill Information

CVS Pharmacy #0617
1 CVS Dr.
Woodschick, PR 07095

STORE TEL (401) 770-7064
RX 0102303 00

INSURANCE INFORMATION:
United Healthcare PAID \$0.00
University of Utah Health Plan PAID \$0.00

METOPROLOL TARTRATE 50 MG TAB
NDC: 49884-0404-01 DAW: D
QTY: 60

CAP: Safety
MFR: Teva USA
REFILLS: 4 by 3/18/22
PRSCR: L. Evans
DAYS SUPPLY: 30
DATE FILLED: 11/18/22

RETAIL PRICE: \$10.00
DISCOUNT: \$0.00
TAX: \$0.00

AMOUNT DUE: \$10.00

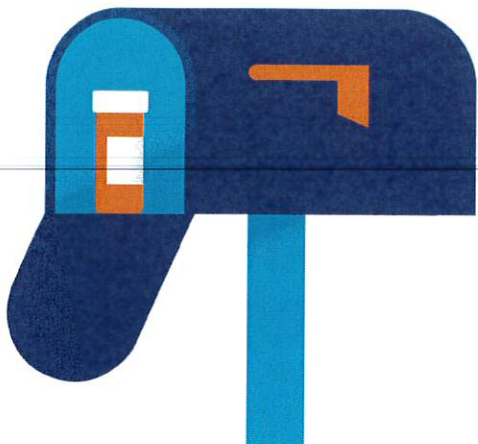
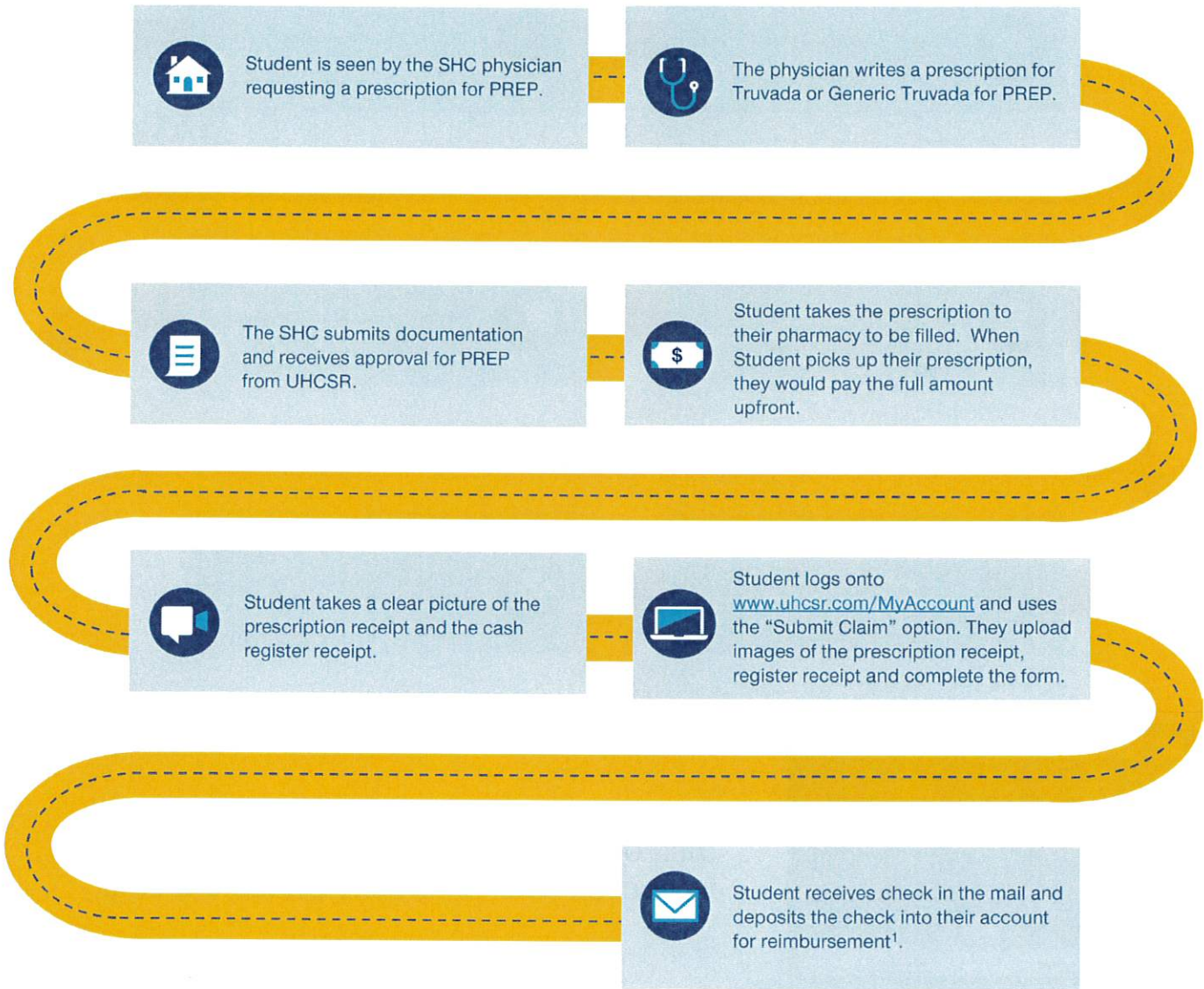
Notes from the Pharmacy

Ask the pharmacist about your new personalized Prescription Schedule.

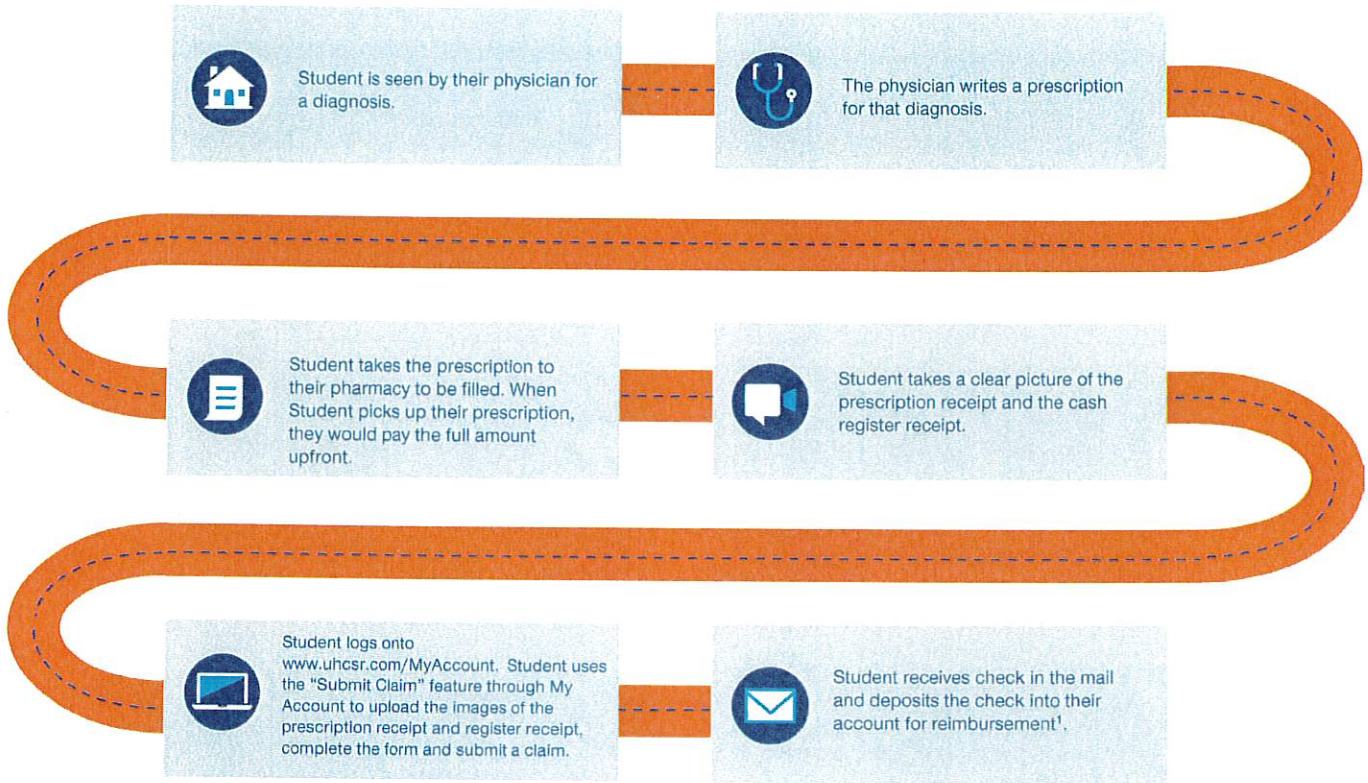
CVS pharmacy OPEN HERE

If there is a problem with information on the claim submission, a letter is mailed to the student advising what information is missing for processing. This information can be accessed through the student's MyAccount, unless they have requested to receive it by mail only.

PREP Rx Reimbursement journey



Sickness Rx Reimbursement journey



Visit our website, UHCSR.com/MyAccount, to access your pharmacy benefits online.

¹ electronic funds deposits are not available at this time.

This plan is underwritten by UnitedHealthcare Insurance Company and is based on policy 2023-2310-1. For further details of the coverage include costs, benefits, exclusions, any reductions or limitations and the terms under which the coverage may be continued in force, please refer to www.uhcsr.com.

UnitedHealthcare Student Resources does not discriminate on the basis of race, color, national origin, sex, age or disability in health programs and activities.

ATTENTION: Language assistance services, free of charge, are available to you. Please call 1-866-260-2723.

ATENCIÓN: Usted tiene a su disposición servicios de asistencia en otros idiomas, sin cargo. Llame al 1-866-260-2723.

注意：免费提供语言协助服务。請致電 1-866-260-2723。

